

                                                                       HPM/HCM v3.7.9.2

Customer Release Notes

*December 2023*

We have designed this guide to help you understand the recent changes and updates to the Helix Practice Manager / Helix Consultant System. We recommend you take the time to read this guide after your upgrade is completed. Please contact our Customer Support Department if you have any queries regarding the upgrade on 01-4633098 or email: gpsupport@clanwilliamhealth.com.

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## CDM 3.1

* HAA (Health Amendment Act) Card Holders are eligible for registration on the CDM Programme
* Medical Card Patients (GMS / DVC / HAA)
* PP open to medical card patients **over 18** if they have Gestational Diabetes or Pre-eclampsia diagnosed since Jan 2023.
* PP option to medical card patients **over 18** if they have Hypertension.

* Private Patients
* PP open to all Private patients over 18 **if** they have Gestational Diabetes or Pre-eclampsia diagnosed since Jan 2023.



* PPSN is mandatory.
* Contract Doctor will load all users who have a PCRS Contract number added in Administration > Users.
* Year can only be from 2023 onwards.

* CDM for Diabetes ONLY for Private Patients **if** they have had a PP review added first and then develop Diabetes. [In HPM they must have a PP review with Outcome of ‘Register on CDM Programme’ for Diabetes]





**OCF**

* Registration Form: Hypertension (HTN) removed (as patient has direct access to PP if they have HTN.)



* Outcome updated for ‘Register on Prevention Programme’ in line with PP Registration reasons.



**PP**

* Registration Form updated to include:
* Hypertension Stage 1 (BP140/90 to 155/99mmHg) with NO target organ damage.
* Gestational Diabetes (if diagnosed since 1st Jan 2023)
* Pre-eclampsia (if diagnosed since 1st Jan 2023)



**CDM**

* Two new questions added for all CDM Diseases.



* One new mandatory question has been added if the patient has COPD / Asthma.



## Lab Ordering

Users can now send a Lab Order to the Pilot hospitals available from the dropdown list. In the patient’s chart click the arrow under Exams and select **Lab Order**. Alternatively, select Documents > Lab Oder.



Once the Lab Order window opens click **Add** to launch the HealthLink Lab Order form.



Select the HCP from the dropdown list and the Hospital. Only certain hospitals will be in the Pilot Phase. This list is controlled by Healthlink. Click **Next** to continue.



The Lab Order Request (Healthlink page) is loaded for user to enter Clinical Details and select Labs they want to order. Click hyperlink on the labs to request. User must click Review button to proceed.



User must click Commit Order.



User can print the form to send with their samples.



Orders are saved into the patient chart. Double click to view the order or to reprint it.



Once the order has been placed on the queue it will be acknowledged & the status will be updated once the user does a healthlink download.

Note: There is no update to the Lab Order status when the actual results come into HPM via Healthlink.